



Accessibility for Ontarians with Disabilities Act (AODA) Customer Feedback Form

We value all our customers and strive to meet everyone's needs and are committed to improving accessibility for individuals with disabilities.

We welcome your feedback on the accessibility of our goods and services to help us meet your customer service needs.

Date: _____ **Time:** _____

Method of Access: **Website** **Office** **Other**

1. What was the purpose of your visit? Please specify below

2. Did you experienced any problem accessing our goods and/or services?

Yes **No**

3. Was our customer service provided to you in an accessible manner?

Yes **No**



4. Do you require additional or alternative assistance? If so, please specify below

Yes No

5. Do you wish to receive a response to your feedback? (If “Yes”, please provide your contact information below)

Yes No

Contact Information

Name: _____

Email: _____

Phone: Number: _____

Please send your completed form to us via email: human.resources@microbix.com, fax: 905-361-8911 or mail: 265 Watline Ave, Mississauga, ON L4Z 1P3